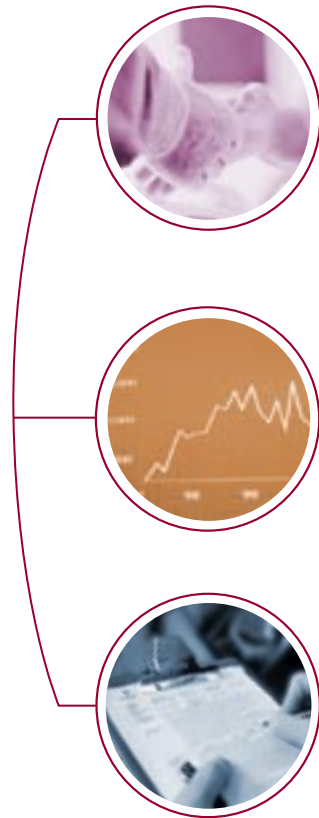




Product and Service Offerings





Avendra Services Group: *Customized procurement solutions aligned to your business strategy*

Avendra Services Group (ASG) draws on Avendra's deep expertise, resources and information tools to deliver services that will improve your operations. Avendra works with you through a strategic process to understand your unique goals and challenges and identifies the products and services that will deliver the most impact to your business.

You have flexibility in how you utilize ASG. Services can be packaged in with Avendra's core program offerings, helping you optimize the value you receive from accessing our leveraged contracts. Additionally, most services are also available on a stand-alone basis for a fee.

- **Specification Development Services**

Avendra can help you establish standards and evaluate the best quality products and brands to achieve your business strategies.

- **Purchasing Information & Analysis**

Access Avendra's sophisticated reporting and analytical tools, which provide valuable insight into your spending patterns, supplier performance and incremental savings opportunities.

- **Quality Assurance Audits & Services**

Avendra's highly trained and experienced team will ensure supplier qualifications and performance, audit food handling processes, and help develop your own custom QA program.

- **Customer Support & Services**

Avendra's customer support teams ensure you get value as quickly as possible and also make sure longer-term value is realized through corporate, location-specific and phone based support. Additionally, our change management team can help you implement strategic initiatives at all levels of your organization.

- **Operational & Best Practices Consulting**

Avendra draws on industry and functional expertise to help your business enhance a wide range of operational practices—from improving back-of-the-house operations to conducting benchmarking studies.

- **Custom Contracting Services**

Avendra can provide custom contracting for any product or service at the corporate-level or at key locations. We can also develop supplier diversity programs and reporting to help you achieve minority supplier goals.





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